

**\*SFS Availability Statement\***

\*Feb 27, 2008\*

**\*SFS and WISDM Availability\***

SFS and WISDM are fully supported during the hours of 7:45 AM to 4:30 PM, Monday through Friday. During these times, questions can be directed to the support staff listed at <http://www.uwsa.edu/fadmin/sfs/SFSsupport.xls>.

Users can login outside the supported hours but should be aware that many processing activities take place overnight. Response times may vary significantly. Transactions entered overnight may be posted to GL a day later than expected. Other types of entries may require scheduled processing which is executed during the day. Information may or may not appear in WISDM until the next processing cycle is completed. Timing associated with entering and processing information has significant impacts on the visibility of data in SFS and WISDM.

Note that Sunday mornings (5 AM until Noon, CST) are reserved for maintenance. If you can not access the system during this time, try again later in the day.