

UW-OSHKOSH

The Undergraduate Advising Resource Center (UARC) hands out the survey to all students and collects them before the students leave the office. The advisors' names are not on them, each advisor has a number that is pre-written on the survey. The survey results are entered into a database and are given back to the advisors. The Center Director uses the results in an annual report, to address concerns with staff, and to identify issues to cover in staff meetings.

ACADEMIC ADVISING EVALUATION

Date: _____

Please help us to evaluate the services offered in the UARC by completing this questionnaire honestly and carefully. It will be used to evaluate and improve advising services.

1. What is your class year? FR SO JR SR
2. I saw an advisor in (check one) ___Business ___Education ___Letters&Science ___Undeclared
3. Did you bring your current STAR? ___Yes ___No
4. Did you feel you had enough time during your appointment: ___Yes ___No
5. Please circle the purpose of your visit (Circle all that apply):

- | | | |
|------------------------|----------------------|--------------------------------|
| Assist with Scheduling | Reading my STAR | Appeal Decisions |
| Selecting a Major | Career Opportunities | Graduation/Degree Requirements |
| Other: _____ | | |

Please circle the number that corresponds with your answer:
0 = Not applicable, 1 = Very Unsatisfactory, 2 = Unsatisfactory, 3 = Satisfactory, 4 = Very Satisfactory

My advisor:

- | | | | | | |
|--|---|---|---|---|---|
| 6. answered my questions and/or referred me to an appropriate person/office. | 0 | 1 | 2 | 3 | 4 |
| 7. helped to clarify academic policies and procedures. | 0 | 1 | 2 | 3 | 4 |
| 8. helped me understand degree requirements. | 0 | 1 | 2 | 3 | 4 |
| 9. offered helpful alternatives but left final decisions to me. | 0 | 1 | 2 | 3 | 4 |
| 10. I would rate this advising session: | | 1 | 2 | 3 | 4 |

Comments: _____